# Subscription Terms

Version 0.4 · November 5, 2026
https://recurrentaero.com/legal/en/EEA/subscription

**Pre-launch version**
Pre-launch version 0.4. These terms take effect for a training centre on the date it signs or accepts them, and for all other users on the date the service opens. No payments are taken under this version yet.

These Subscription Terms apply to the paid plans sold on Recurrent (Operator Pro, Pilot Pro and Airline Pro). Nivorbit Teknoloji Limited Şirketi ("Nivorbit", "we") operates the Platform. These Terms form part of the Terms of Use and, for training centres, the Training Centre Terms. Price, period and any additional rights follow the plan shown at purchase; this text does not state a price.

## Summary of these Terms

- The plan, price, currency, period and taxes are shown before you buy.
- The subscription renews automatically at the end of the period you chose, for the same period. We remind you before it renews.
- You may cancel at any time. Cancelling is as easy as signing up and takes effect at the end of the current period; your access continues until then.
- A period that has been paid is not refunded; the mandatory consumer rules of your country of residence that cannot be excluded, and a refund arising from our fault, stay.
- Operator Pro and Airline Pro are business subscriptions; the consumer provisions do not apply to them.

## 1. Which plans are there?

- **Operator Pro:** for training centres; billed by the number of published devices. The commission rate is set out in Annex A of the Training Centre Terms.
- **Pilot Pro:** for individual pilots; billed per person. If the plan of an airline or flight school you work for includes Pilot Pro features, you do not pay for them separately; when the organization's plan ends, this right ends with it.
- **Airline Pro:** for airlines and flight schools; billed by the number of pilots counted for training, subject to a minimum charge. The number of pilots and the minimum charge are shown at purchase.

**Business subscriptions (Operator Pro and Airline Pro).** These two plans are business subscriptions; the consumer provisions do not apply to them.

## 2. Price, tax and currency

The price, currency, period (monthly or yearly) and taxes are shown before you buy. Tax, where it applies, is stated on the same screen, either separately or included in the price. Payment is taken through the payment provider named on the Sub-processors page. If a trial or launch offer is shown at purchase, its length and the price that applies afterwards are stated there.

## 3. Renewal and reminder

The subscription renews automatically at the end of the period you chose, for the same period. We will remind you before it renews.

## 4. How do you cancel?

You may cancel at any time. Cancelling is as easy as signing up and is done from the subscription page in your account settings. **Cancellation takes effect at the end of the current period; your access continues until then.**

## 5. Price changes

We will give notice of a price change at least 30 (thirty) days before renewal. If you do not accept the change, you may cancel before renewal.

## 6. Changing plan or quantity

When you downgrade, the new plan applies from the next period. If the number of devices (Operator Pro) or pilots (Airline Pro) changes during a period, the amount for the rest of the period is recalculated proportionately.

## 7. Refunds

**A period that has been paid is not refunded,** except as mandatory law requires and for a refund that arises from our fault. When you cancel, your access continues to the end of the period you paid for. The mandatory consumer protection rules of your country of residence apply to the extent they are more favourable to you and cannot be excluded.

## 8. What happens if payment fails?

If a payment fails, we will tell you and the Pro features continue for 7 (seven) more days. If payment is still not received in that time, the subscription falls back to the free plan.

## 9. What happens when the plan ends?

When the plan ends, the Pro features close. Your data is not deleted; you can export it.

## 10. Changes and contact

We will give notice of material changes to these Terms at least 30 (thirty) days ahead; a change does not affect a period already paid. Questions: contact@nivorbit.com.